

RETURNS

Order Number	RETURN ADDRESS Napalm Records Handels GmbH Customer Service Hammerplatz 2 8790 Eisenerz Austria 
First Name	
Last Name	
Email-Address	

What are you returning?

Product Number	Product Name	Colour	Size	Quantity	Reason*

- | | |
|----------------------------------------------------------------------------|-------------------------------------------|
| 01 Too short | 06 Does not match the product description |
| 02 Too long | 07 Ordered for choice |
| 03 Too tight | 08 Dislike the product |
| 04 Too loose | 09 Delivery was incorrect |
| 05 Product damaged (first contact our serviceteam)
Describe the damage: | 10 Different than indicated |
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How will you receive your refund?

As soon as the return arrives at our facility, we will return your money via the same payment method used for your order. For cash payments, we will require your bank details to reimburse you.

Account Holder
IBAN
BIC

For swift processing, simply include this completed form and the receipt for your order in the package and ship it with sufficient postage to the address stated above or use, where available, the enclosed return label. Please retain the sent package receipt and allow 7 days for processing.

Are there any questions?

Just contact our service team.

customer.service@napalmrecords.com
+43 384 881 171 5
Mon – Fri 8:00 AM – 4:00 PM