


Evergrey

Order Number	RETURN ADDRESS: Napalm Records – EVERGREY Hammerplatz 2 8790 Eisenerz Austria 
First Name	
Last Name	
Email address	

What are you returning?

Item Number	Item Name	Color	Size	Quantity	Reason*

Reason: *

01 – Too Long

02 – Too Short

03 – Too Tight

04 – Too Loose

05 – Product damaged (first contact our service team)

Describe the damage:

06 – Does not match the product description

07 – Ordered for choice

08 – Dislike the product

09 – Delivery was incorrect

10 – Different than indicated

How will you receive your refund?

As soon as the return arrives at our facility, we will return your money via the same payment method used for your order. For cash payments, we will require your bank details to reimburse you.

Account Holder:
IBAN:
BIC:

For swift processing, simply include this completed form and the invoice for your order in the package and ship it with sufficient postage to the address stated above or use, where available, the enclosed return label. Please retain the sent package receipt and allow 7 days for processing.

Are there any questions?

Just contact our friendly service team via email. customer.service@evergrey-merch.com